



Pinewood Natural Health Centre

220 Duncan Mill Road, Unit 110, Toronto ON M3B 3J5 **416.656.8100**

1295 Wharf Street, Unit 11, Pickering ON L1W 1A2 **905.427.0057**

Naturopathic Intake Form

Date _____

Name _____ Age ____ Date of Birth _____
First Last dd / mm / yyyy

Address _____ City _____ Postal Code _____

Phone: (Home) _____ (Work) _____ (Cell) _____

Email _____

Occupation _____ Employer _____

Emergency Contact _____ Daytime Phone _____

Gender Male Female Marital Status (circle one) S M D W Sep Number of Children _____

Found out about clinic by: family friend/coworker internet practitioner other

PLEASE LIST YOUR MAJOR COMPLAINTS IN ORDER OF IMPORTANCE

Complaint	Since	Possible Cause(s)

What medications are you currently taking?

Medication	Since	Adverse Effects

What other treatments are you currently following? (i.e., chiropractic, physiotherapy, etc.)

Please list all of your known allergies. (food, environmental or drug)

Please list your supplements/vitamins with dosages. Use a separate blank page if necessary.

Which of the following conditions have you had?

Abscesses	Depression	Heart Disease	Mononucleosis	Rubella	Tonsillitis
Alcoholism	Diabetes	Hepatitis	Mumps	Scarlet Fever	Tuberculosis
Allergies	Emphysema	Herpes Genitalia	Parasites	Sexual Abuse	Typhoid
Amnesia	Epilepsy	Influenza	Pelvic Inflammatory Disease	Skin Disease	Venereal Disease
Arthritis	Gall Stones	Kidney Disease	Peritonitis	Strep Throat	Warts
Asthma	Goiter	Leukemia	Pleurisy	Sinusitis	Whooping Cough
Cancer	Gonorrhoea	Malaria	Pneumonia	Sunstroke	Worms
Chicken Pox	Gout	Measles	Prostatitis	Stroke	Yellow Fever
Cold Sores	Hay Fever	Miscarriage	Rheumatic Fever	Syphilis	

Other, please list: _____

For the above conditions, is there any where you have never been totally well again or any that have been severer than usual? Which ones? _____

Do you have any of the following?

Amalgam (silver) fillings	YES NO	Dental implants?	YES NO
Root canal	YES NO	Orthodontics?	YES NO
Periodontal disease	YES NO		

What, if any, operations have you had?

Operation	When	Complications?

What major injuries have you had?

Injury	When	Long Term Effects?

WOMEN ONLY

Age of first menses _____

Last Menstrual Period (date) _____ Number of Pregnancies _____

Last Breast Exam (date) _____ Last Pap Test (date) _____

Last Bone Density Test (date) _____ Were these tests normal? YES / NO

MEN ONLY

Do you have difficulty with maintaining or achieving an erection? YES / NO

Last prostate exam _____ PSA (blood test done) YES / NO

What vaccinations have you had? _____

Any adverse effects from them? _____

Have you lost any weight lately? YES / NO If yes, how many pounds? _____

How much of the following substances are you using?

Tobacco: _____ Alcohol: _____ Coffee: _____

Soda Pop: _____ Recreational Drugs: _____

Which of the following ailments listed, or any others, have affected your family?

(Check as many as apply)

- Alcoholism Allergies Arthritis Asthma Cancer Depression
- Diabetes Epilepsy Gonorrhea Gout Hay Fever Heart Disease
- Skin Dz. Paralysis Pneumonia Syphilis Tuberculosis Mental Illness

Other: _____

How often do you participate in physical activities/exercises?

___ Daily ___ 2-3 times / week ___ once a week ___ less than once a week

What type of activities? _____

On average, how many hours of sleep do you get per night? _____

Do you have interrupted sleep? YES / NO

Do you wake rested? YES / NO

Any dietary restrictions? (Religious or otherwise) _____

How many glasses of water do you drink per day? _____

Digestion and Elimination

Digestion (circle or fill in the answer)

Do you have any problems with gas, bloating or fullness after eating? YES / NO

Any heartburn? YES / NO How often? _____

How often do you have gas, fullness or bloating after eating?

____ often ____ sometimes ____ never

How severe is it? ____ mild ____ moderate ____ severe

Do you have gas in the upper or lower part of the abdomen or is it both areas? _____

How long have you had this problem? _____

How often do you have bowel movements? _____

Do you ever have any blood, mucus, undigested food or black stools (movements)? _____

Do you have rectal itching? YES / NO. Do your stools tend to be formed or loose? _____

How often do you have diarrhea? _____

Do you ever have alternating constipation and diarrhea? YES / NO

How often do you have thin, long and narrow stools? Often / Sometimes / Never

Do you ever have small and hard stools? Often / Sometimes / Never

Do your stools have a strong disagreeable odor? Often / Sometimes / Never

Have you ever fasted? YES / NO Juice or Water? How long did you fast? _____

How did you feel while you were fasting? _____

Have you traveled outside of Canada in the last 5 years? YES / NO

Camping in the past 5 years? YES / NO

Kidneys and Bladder:

Have you had recurrent bladder infections? YES / NO

How were they treated? _____

How many bladder infections have you had in the last 3 years? _____

Do you have any burning sensation during or after urination? YES / NO

In the past ____ or present ____

Is your urine dark yellow, bright yellow, cloudy, pale or clear? Circle one.

Does your urine have a strong odor to it? YES / NO

Do you have difficulty starting or stopping when urinating? YES / NO

Do you have difficulty perspiring? YES / NO

Do you perspire when you exercise? Slightly Moderately Heavily

Do you perspire at other times, other than when exercising? YES / NO.

If yes, when: _____

Does your perspiration have a strong smell? YES / NO.

Does your temperature tend to run low ____ high ____ or average ____ compared to others?

Occupational/Household:

How long have you lived at your present address? _____

Where have you lived previously? _____

Please describe location, if old or new building, i.e., new construction, older construction, damp or moldy, etc.

Do you have specialized air filtration at home? YES / NO

Do you live in a city? YES / NO

Do you work in an office building? YES / NO. Do the windows open? YES / NO

Do you work in the presence of toxic fumes or chemicals? YES / NO

Do any of your hobbies involve toxic materials? YES / NO

Are you exposed to second hand smoke currently? YES / NO

What do you use for drinking water? Bottled ____ Filtered ____ Tap Water ____

Do you have anything else you would like to comment on? _____

Do you have any limitations on time or finances? YES / NO

Do you have a private health care plan? YES / NO Limit? \$ _____

Have you ever seen a Naturopathic Doctor before? YES / NO

If yes, for what ailment(s)? _____

Are any other members of your family patients of our clinic? YES / NO

8. That you are accepting or rejecting this care of your own free will.
9. That the supplements/products sold to you through our dispensary are for your personal use only and are to be taken according to the instructions outlined on the Prescription/Recommendation Form I provide to you at your consultations.

The supplements/products are available through our dispensary as a convenience to you. You may choose to purchase the supplements/products elsewhere being diligent to purchase the correct formula/dose that I have prescribed/recommended.

10. That you understand that the ultimate responsibility for your health care is your own, and that I am here to support you in this. I reserve the right to discontinue my services where it is apparent that your expectations and what I can provide are not in agreement.
11. That you understand that all fees for services and supplements/products are payable at the time of the appointment/purchase by the patient or the guardian. If you arrange to have Pinewood mail your supplements/products to you (in Canada only) you will be billed for the postage/shipping fees and acknowledge you are financially responsible for this cost. **That there is a fee for completing insurance forms, letter writing and telephone consultations of greater than 10 minutes. Notice of 24 hours is required for appointment cancellations, otherwise you will be charged an administrative fee of \$35.00.** Any special financial arrangements may be made clear in advance and documented in your chart.

I, _____ have read and understood and acknowledge the above statements.
(print first and last name)

Signature of patient or guardian.

Date: _____

This consent was discussed and any questions or concerns have been addressed.

Primary ND's Signature or Intake ND's Signature



Privacy Information Consent Form

For Collection, Use and Disclosure of Personal Information

Privacy of your personal information is an essential part of our office providing you with quality care. We understand the importance of protecting your personal information. We are committed to collecting, using and disclosing your personal information responsibly. We also try to be as open and transparent as possible about the way we handle your personal information. It is important to us to provide this service to our patients.

In this office, the Privacy Information Officer is:

Michael Rahman N.D.

All staff members who come in contact with your personal information are aware of the sensitive nature of the information that you have disclosed to us. They are all trained in the appropriate uses and protection of your information.

In this consent form, we have outlined what our office is doing to ensure that:

- only necessary information is collected about you;
- we only share your information with your consent;
- storage, retention and destruction of your personal information complies with existing legislation, and privacy protocols;
- our privacy protocols comply with privacy legislation, standards of our regulatory body and the law.

Do not hesitate to discuss our policies with me or any member of our office staff.

Please be assured that every staff person in our office is committed to ensuring that you receive the best quality care.

How Our Office Collects, Uses and Discloses patients' Personal Information

Our office understands the importance of protecting your personal information. To help you understand how we are doing that, we have outlined below how our office is using and disclosing your information.

This office will collect, use and disclose information about you for the following purposes:

- To deliver safe and efficient patient care
- To identify and to ensure continuous high quality service
- To assess your health needs
- To provide health care
- To advise you of treatment options
- To enable us to contact you
- To establish and maintain communication with you
- To offer and provide treatment, care and services
- To communicate with other treating health-care providers, including specialists and referring doctors
- To allow us to maintain communication and contact with you to distribute healthcare information and to book and confirm appointments
- To allow us to efficiently follow-up for treatment, care and billing
- For teaching and demonstrating purposes on an anonymous basis
- To complete and submit claims for third party adjudication and payment

- To comply with legal and regulatory requirements, including the delivery of patients' charts and records to governing bodies in a timely fashion, when required, according to the provisions of the Regulated Health Professions Act
- To comply with agreements/undertakings entered into voluntarily by the member with governing bodies, including the delivery and/or review of patients' charts and records in a timely fashion for regulatory and monitoring purposes
- To permit potential purchasers, practice brokers or advisors to evaluate the practice.
- To allow potential purchasers, practice brokers or advisors to conduct an audit in preparation for a practice sale
- To deliver your charts and records to the office's insurance carrier to enable the insurance company to assess liability and quantify damages, if any
- To prepare materials for the Health Professions Appeal and Review Board (HPARB).
- To invoice for goods and services
- To process credit card payments
- To collect unpaid accounts
- To assist this office to comply with all regulatory requirement
- To comply generally with the law

By signing the consent section of this Patient Consent Form, you have agreed that you have given your informed consent to the collection, use and/or disclosure of your personal information for the purposes that are listed. If a new purpose arises for the use and/or disclosure of your personal information, we will seek your approval in advance.

Your information may be accessed by regulatory authorities under the terms of the Regulated Health Professions Act (RHPA) and for the defense of a legal issue.

Our office will not under any conditions supply your insurer with your confidential medical history. In the event this kind of a request is made, we will forward the information directly to you for review, and for your specific consent. When unusual requests are received, we will contact you for permission to release such information. We may also advise you if such a release is inappropriate.

You may withdraw your consent for use or disclosure of your personal information, and we will explain the ramifications of that decision, and the process.

Patient Consent

I have reviewed the above information that explains how your office will use my personal information, and the steps your office is taking to protect my information.

I know that your office has a Privacy Code, and I can ask to see the code at any time.

I agree that Pinewood Natural Health Centre can collect, use and disclose personal information about

_____ as set out above in the information about the office's privacy policies.
 (Patient's name – please print)

 Signature of patient or guardian.

Date: _____

This consent was discussed and any questions or concerns have been addressed.

 Primary ND's Signature or Intake ND's Signature



Privacy Information Sheet

How to Access the Privacy Process in Our Office

Privacy of your personal information is an essential part of our office providing you with quality care. We understand the importance of protecting your personal information. We are committed to collecting, using and disclosing your personal information responsibly. We also try to be as open and transparent as possible about the way we handle your information.

Our privacy information officer can be reached at:

Pinewood Natural Health Centre

220 Duncan Mill Road, Unit 110

Toronto, ON

M3B 3J5

416 656-8100 (tel)

416 656-8107 (fax)

email: toronto@pinewoodhealth.ca

Our privacy information officer will attempt to answer any questions or concerns that may arise. If you have a concern and/or wish to make a complaint to us about our privacy practices, including asking questions about the contents of your charts or records, you must make your request in writing. Please send it to our office's Privacy Information Officer by surface mail, fax, or email.

Our Privacy Information Officer will promptly acknowledge receipt of your complaint in writing, and will ensure that it is investigated thoroughly. You will be provided with a formal decision in writing, and the reason for the decision. If you are dissatisfied with the decision, you may seek further information from the Privacy Commissioner of Canada. We have included all the necessary contact information listed below.

Postal Address:

Privacy Commissioner of Canada

112 Kent Street

Ottawa, ON K1A 1H3

General Inquiries:

Phone: 613-995-8210

Toll Free: 1-800-282-1376

Fax: 613-947-6850

Our privacy policies and procedures comply with federal legislation called the Personal Information Protection and Electronic Documents Act (PIPEDA). This very complex law does provide some exceptions to the privacy principles that are too detailed to outline here. Our privacy code sets out this office's commitment to protecting your private health and personal information. It is available on request by asking any of our office staff.

Please be assured that every staff person in our office is committed to ensuring that you receive the best quality care.

